

Electric Assistance Program Advisory Board
Agenda
October 26, 2018

1. Introductions
2. Approval of July 27, 2018 Meeting Minutes
3. Update on applying discount to customers on competitive energy supply (Utilities)
4. Update on RFP for new software (OSI)
5. EAP Monthly Reconciliation Reports (NHLA/TWH)
6. EAP and FAP “Advertising” by Utilities (CAA)
7. M&E Procedures Manual – Reporting Requirements (NHLA/TWH)
8. Triennial Performance Evaluation (OSI)
9. Brochures for 2019 (CAA)
10. Update re extended CAA business hours (CAA)
11. New Business